

To All International Students

The University of Osaka (UOsaka) implements the “24 hours Inbound Emergency Support System”, which provides consultation and advice for accidents, health problems and other accidents might occur in your daily life while your stay in Japan as a UOsaka student.

Consultation is conducted by the telephone and E-mail. This system is offered in 3 languages (English, Chinese and Japanese), please contact to “JAPAN IR&C SUPPORT CENTER” in case when you’re involved in any accidents and troubles.

◇You may use the service when:

- You are in troubles and don’t know how to respond.
- You are having difficulty solving problems because of language and cultural differences
- You suddenly feel sick at night or on weekends
etc.



●JAPAN IR&C SUPPORT CENTER

Language: Japanese/English/Chinese

TEL(toll-free): 0120-119-075 (daily, 24 hours)

E-mail: CS-inb@i-rac.co.jp

※Please use E-mail service if you’re not in an urgent situation.

※Please note that the telephone dialogues relating to consultation/advice will be automatically recorded for the purpose of maintaining the service quality.

International Student Affairs Division